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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Arrowood et al. Serial No.: 09/693,663 Confirmation No.: 8210 Group Art Unit: 2157

Filed: October 20, 2000

Examiner: Lashonda T. Jacobs METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR

WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF

**SERVICE** 

Date: August 19, 2004

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(c), before final Office Action or Allowance, whichever is earlier.

The Commissioner is authorized to charge the \$180.00 petition fee set forth in 37 C.F.R. § 1.17(i) as required by 37 C.F.R. § 1.92(d)(3) to IBM Deposit Account No. 09-0461. The Commissioner also is authorized to charge any additional fee or credit any refund to IBM Deposit Account No. 09-0461.

Respectfully submitted,

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**CERTIFICATE OF MAILING** 

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, PO Box 1450, Alexandria, VA 3-1450, on August 19, 2004.

Traci A. Brown

08/24/2004 EFLURES 00000074 090461

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FORM PTO-1449 U.S. Department of Commerce Patent and Trademark Office  LIST OF DOCUMENTS CITED BY APPLICANT  (Use several sheets if necessary)							Serial No. 09/693,663
	,	Osc several sheets in neces	AUG	2 3 2004 Applican	nts: Arrowood et	al.	
Filing Date: Oct. 20, 2000							Group: 2127
			U.S. PA	ATENT DOCUMENTS		· · · · · · · · · · · · · · · · · · ·	1
Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate
	1	US2002/0143954A1	10/3/02	Aiken Jr et al.	709	227	
	2	US2002/014395 <b>4</b> A1	10/3/02	Aiken Jr et al.	709	227	
	3	US2003/0061402 A1	3/27/03	Yadav	709	328	
	4	US2003/0202536A1	10/30/03	Foster et al.	370	469	
	5	US2003/0079146A1	4/24/03	Burstein	713	201	
	6	US2002/0199000A1	12/26/02	Banerjee	709	227	
	1		FOREIGN	PATENT DOCUMEN	TS		
		Document Number	Date	Country	Class	Subclass	Translation Yes   No
		OTHER DOCUM	ENTS (Inclu	ding Author, Title, Date	e, Pertinent Pages	s, Etc.)	4
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